



**"WELCOME TO THE ELEGANCE AND HOSPITALITY"
WINTER 2023-24 ALL INCLUSIVE (AI+) CONCEPT**

FOOD SERVICES	PLACE	TIME
BREAKFAST	SAMUI RESTAURANT (Open Buffet)	07:00 - 10:00
LATE BREAKFAST		10:00 - 10:30
LUNCH		12:30 - 14:30
DINNER		18:30 - 20:30
NIGHT BUFFET		23:00 - 24:00
EARLY BREAKFAST		For late c in and early c out / on request
CAKES & COOKIES	AROY CAFE (Patisserie)	11:00 - 18:00
WAFFLE	AROY CAFE (Patisserie)	12:00 - 18:00
Pişi	AROY CAFE (Patisserie)	16:00 - 18:00
SNACK BUFFET	SNACK RESTAURANT or SAMUI RESTAURANT	14:30 - 16:00

A LA CARTE RESTAURANTS	PLACE	TIME
ITALIAN KITCHEN	LA LUNA RESTAURANT (Reservation required)	18:30 - 20:30
THAI KITCHEN	KHUN MAE RESTAURANT (Reservation required)	18:30 - 20:30
SEAFOOD KITCHEN	SARAI RESTAURANT (Reservation required)	18:30 - 20:30

NOTE: Minimum for 7 night bookings, once during your accomodation one of the three A' la Carte Restaurant is free of charge with reservation in advance. The extra reservations are chargeable. The kids are allowed in A' la Carte Restaurants in minimum 12 years old. For your A' la Carte Restaurant Reservations, please contact to the Guest Relation 3 days before between 10:00-12:00.

BEVERAGE SERVICES	CONTENT	TIME
LOBBY BAR	LOCAL AND IMPORT ALCOHOLIC & NON-ALCOHOLIC DRINKS (BETWEEN 02:00-09:00 ALL ALCOHOLIC DRINKS ARE CHARGEABLE)	09:00 - 24:00
CAFÉ CHAI BAR		24 HOURS
SUSHI BAR		10:00 - 24:00
CHARMA DISCO BAR		23:00-01:00
MINI BAR	SOFT DRINK	Refreshing once a day

NOTE: Your minibar will be filled once a day from the arrival date with soft drinks.

CHARGEABLE SERVICES	
• FRESH FRUIT JUICE	• ROOM SERVICES
• BETWEEN 02:00-09:00 HRS. ALL DRINKS EXCEPT SOFT DRINKS	

OTHER SERVICES			
CHARGE		FREE OF CHARGE	
• SHOPPING CENTER	• LAUNDRY	• BATH & SAUNA	• FITNESS CENTER
• HAIRDRESSER	• DOCTOR AND HEALTH SERVICE	• STEAMBATH	• WATER - POLO AND AQUAGYM
• SPA CENTER (Massage, scrub, foam, j)	• BABYSITTER (On Request)	• INDOOR POOL	• BEACH VOLLEY-BALL
		• MINI GOLF	• DART
		• TABLE TENNIS	• AEROBICS & GYMNASTICS

IMPORTANT INFORMATION

BRACELETS: Wearing Hotel bracelets are required to avoid interruption in your services.

SAFE: The Hotel Management is not responsible for the loss of valuables left in rooms. Please use the Safe Boxes in the room.

LAUNDRY: The laundry service is chargeable. Please complete the Laundry form which is in your room and after putting your clothes into laundry bag please hang the Laundry Card on the door. Your request will be filled as soon as possible by room maid.

COMMUNICATION SERVICES: The international calls can be used from your room phone. For the fax and photocopy needs you should contact to the reception (Chargeable). At the public areas and in the rooms; the internet wireless service is free of charge. Reception contact numbers : **0 - 5009 - 5010**

- Alcoholic drinks will not be served to the guests under the age of 18.
- For your safety, at the beach and pool areas the drinks will be served in plastic cups.
- In the concept the drinks are not served in bottles. Available upon request with extra charge.
- Alcoholic drinks are not served at breakfast.
- We request you to not take any food out of the restaurants and to not take in to your room.
- Cause of hygien reasons, we request you to not bring any food or drinks from outside in to the Hotel.
- We request you to not smoking in the rooms and indoors areas.
- With towel cards, you can take the beach towels at towel desk in the SPA. When you lose the towel, each for them **10 €** charge in to your room account .
- Chngement of used beach towels is only one time in a day between 09:00-11:00.
- Due to your respect for the other guests, we request you to not reserve the sunbeds before 08:30 in the mornings.
- Please do not hang your used towels to the terrace railing, u may use your hangers on the wall.
- All services and outdoor activities may vary depending on the weather conditions.
- Pets are not allowed in the hotel.
- **On your departure day, you are obliged to leave the room at 12:00 o'clock (C/Out). For late c/out wishes please contact to the reception. (Chargeable)**

• THE HOTEL MANAGEMENT HAS RIGHT TO CHANGE THE TIMES AND PLACES OF THE ABOVE ACTIVITIES AND SERVICES.

~ SIAM ELEGANCE FAMILY WISHES YOU A PLESANT HOLIDAY ~