



QUALITY POLICY

As Siam Elegance Hotels & Spa, our mission in accommodation management is firstly to analyze the needs and expectations of the targeted guest profile. With the principle of showing Turkish hospitality in the best way, We aim to meet these expectations by providing the highest level of products and services that a 5-star hotel can offer.

In this regard,

- To create awareness that OHS, Environment and Food Safety and Water Safety are inseparable in obtaining quality products and services,
- To increase guest satisfaction by providing products and services at standards set in accordance with guest expectations and to create a portfolio of repeat guests,
- Create a loyal and competent work force to increase service efficiency and minimize costs. In order to achieve this goal, we pay attention to the selection of employees and give importance to their training and development,
- To create a healthy and safe environment in which our employees feel privileged to work,
- To provide guest, employee and supplier happiness and satisfaction at the highest possible level,
- To contribute to sustainable tourism in our region and Türkiye at the highest possible level,
- To prepare and present the flavors of Turkish and international cuisine created in line with the expectations of our guests and our staff, in accordance with the current legal requirements and by prioritizing food safety.